

# Leading Companies Trust DNC.com

- TCPA Wireless Data Compliance
- FTC and State DNC List Compliance
- Automated List Scrubbing
- Regulatory Compliance Guide
- Compliance Training
- Policy Management
- Auditing and Monitoring
- Data Appending and Validation
- Compliance Webinars and Summits

## Avoid Fines

- Up to \$1500 per Call/Text for TCPA violations
- \$16,000+ per Call for FCC and FTC rules
- Guaranteed Safe Harbor with DNC.com
- Perfect Track Record for Over 10 Years

**866-DNC-LIST**

# DNCScrub: Reliable DNC and TCPA Scrubbing

**Do Not Call List Scrubbing:** Complete Federal and State DNC lists with TCPA Wireless suppression plus Canadian DNC Compliance.

**Automated Updates:** Clean lists before calling & prevent violations in Real-time. Daily updates direct from regulatory sources.

**Real-time CRM & Dialer Integration:** Readily integrates with leading industry platforms.

**Existing Business Relationship (EBR) Management:**  
Opt-in Data call management for contact level white listing.

**Internal DNC List Management.**

**Safe Harbor Qualification:** Detailed list scrubbing is the #1 component for Safe Harbor.

## DNC.com Data Enhancement

**Phone Number Appending:** Verify or append new phone numbers.

**Wireless Phone Append:** Access to the largest U.S. database.

**Email Appending:** Match email addresses to customer contacts.

**Competitive rates and detailed match reports.**



# Training Master: DNC training modules geared for both agents and supervisors.

**Our Do Not Call (DNC) mandated FTC/FCC training courses** have been reviewed by leading compliance attorneys and confirmed to be a “Safe Harbor” contact center compliance tool.

**Scalable compliance training solution** for managing a large pool of call center agents across multiple locations.

**Real-time and detailed reporting** on agent success, failure, testing time performance, and other key metrics.

**Content is fully customizable** and can be edited on the fly by administrators.

**Automatic email alert system** provides offline monitoring.

**Compliance Certificates** issued to all successful test takers.





# Compliance Guide:

## The Number One Compliance Resource in the Contact Center Industry

The Compliance Guide contains powerful tools to help you analyze the laws and your company's specific exposure to regulations.

**Regulation Guide:** Access, compare and research all state and federal contact center compliance laws in one dedicated online portal.

**State Registration/Exemption Guide:** Analyze and determine the state registration fees and exemptions that apply to your particular call campaign.

- Safe Harbor Wizard identifies your call centers most common safe harbor mistakes.
- Compliance Webinars with top attorneys and legal experts.
- Online Access to all state summaries and statutes.

**Interactive Compliance Map:** Interactive USA map that quickly identifies calling rules and DNC metrics for over a dozen DNC scenarios.

- FAQ's –Frequently Asked Questions for quick ramp up on DNC rules.
- LinkedIn Contact Center Compliance Group Access
- Monthly Compliance Newsletter with compliance dates and tips.
- Regulatory e-alerts on important changes or updates via email.

## Learn Why Leading Companies Trust DNC.com

- Save time and money with rapid list processing and detailed reporting.
- Real-time API for fast CRM and web integration.
- Spend less time worrying about compliance and more time making calls.
- Get peace of mind with an established compliance provider.



Contact Center  
**Compliance**  
DNC.com  
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